



# Considerations for an Agentic Bank

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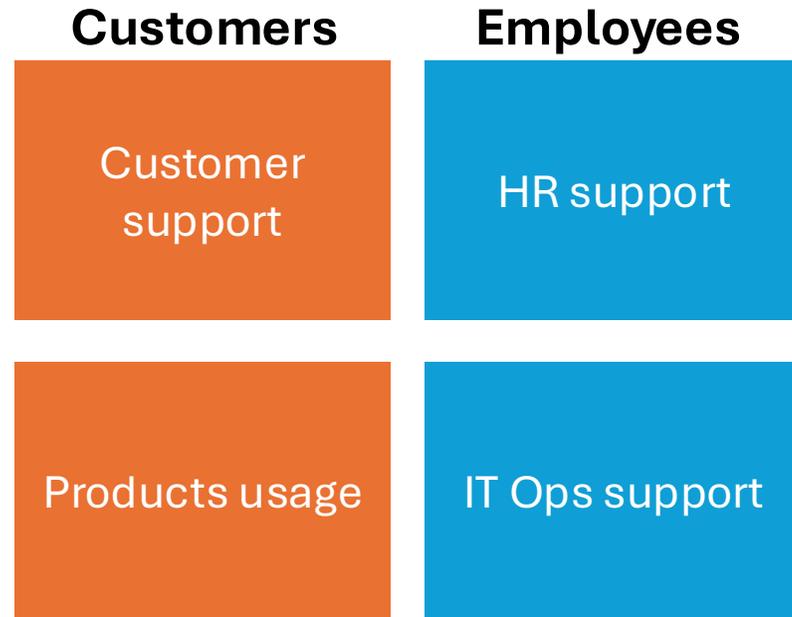
AI Projects Director ING

# Considerations for an Agentic Bank



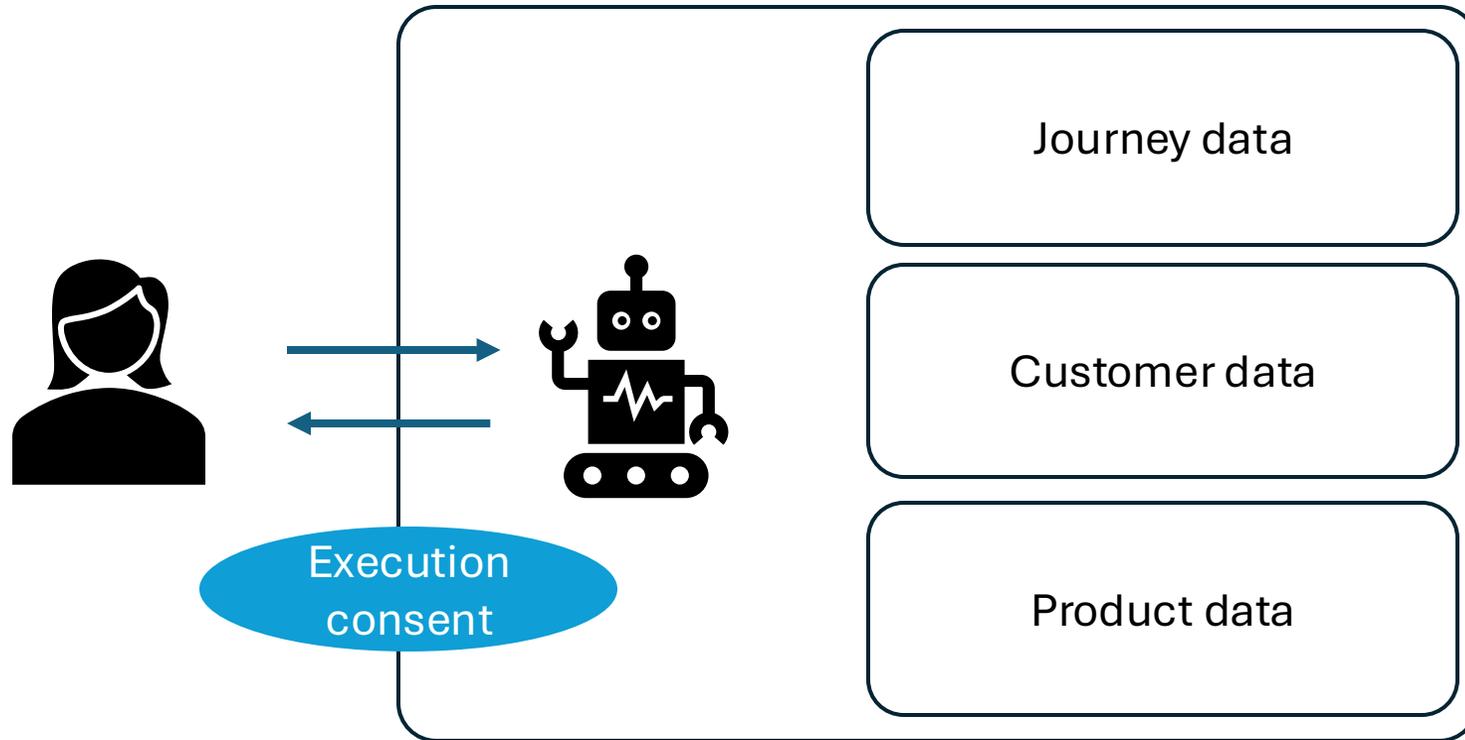
1. Is Agentic AI the solution?
2. Security and Access, Personal Information and Consent
3. Operating at scale
4. Build or Partner?

# 1. Is Agentic AI the solution?

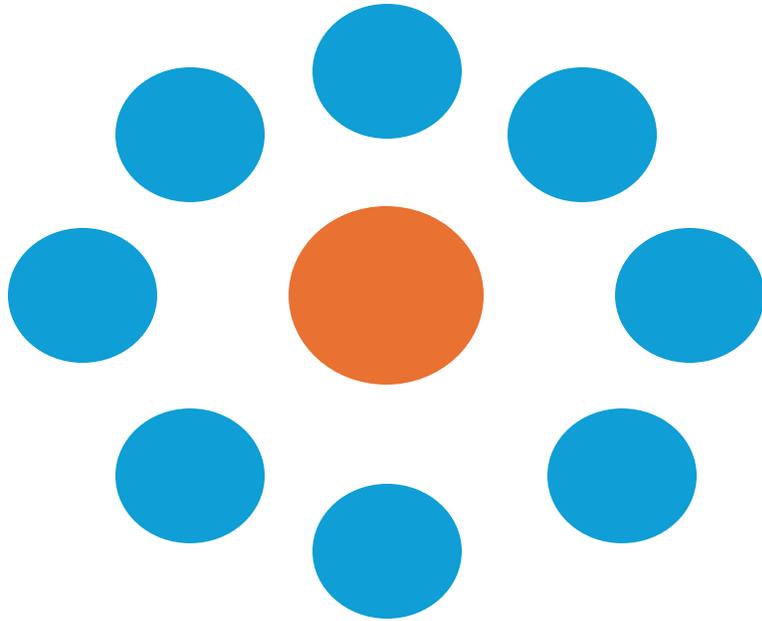


**Deterministic**  
VS  
**Autonomous**

## 2. Security and Access, Personal Information and Consent



# 3. Operating Agentic AI at scale



## 4. Build or Partner?

servicenow

Google



# Thank you!

